

Compliance with GDPR

On May 25th 2018, the Regulation of the European Parliament and of (EU) Council enters into force. 2016/679 of April 27th 2016 regarding the protection of natural person in connection with processing of personal data and the free movement of data.

We have always put a lot of emphasis on the security of our clients' data. It's are pleased to inform that our services meet all the requirements of the regulation, among others:

- our servers located in data points strictly meet the physical, software and hardware security requirements
- we cooperate only with European entities that meet all of GDPR requirements
- we use extensive procedures related to physical, software, hardware and organization security to ensure an adequate level of data protection
- computer stations and other devices used to operate our systems containing personal data are protected against unauthorized access by authorizing the users with a password, a fingerprint or a face scan
- our servers use specialized CloudLinux software, LVE technology, and many anti-burglar safeguards that make individual Users data isolated from each other and strongly secured
- we use secure SSL certificates to transmit data between our systems containing personal data and their user
- we also provide our clients with free SSL certificates on hosting accounts so you can secure your users' data without additional costs

Controller and Processor of personal data

We are the Controller of our Clients' data and we also act as the Data Processor on behalf of our clients. To entrust us with data processing you have to accept a contract with us to Data Processing Agreement. More info in Client Area.

Data Processing Agreement

The Data Processing Agreement may be concluded electronically from the Client Area - you will also find the description of the contract accepting procedure there.

Should I conclude an Data Processing Agreement?

If you run an online store on our hosting, the answer is YES. The Client's data is collected in the online shop to deliver the parcel. The matter is clear here.

However, personal data is defined as information that can be used to identify a person. According to us, you can interpret it differently and for example using the mailbox on our server may require signing such an agreement. Why? Because, e-mails that pass through our server - they are sent to different e-mail addresses, which can be interpreted as personal data. Furthermore, the e-mail may include a name and a surname, a telephone number, a file containing personal data. Everything is processed by our servers.

Another similar situation is, for example, running a blog, on which Internet users add comments and their e-mail address. We interpret it in such a way that our client collects data in the form of e-mails. The same applies to, for example, an online forum where users register by using e-mails.

Should the Client conclude such an agreement with us? The decision is up to you. It should be considered whether the data on the websites can be interpreted as personal data. If so, please log in to our Client Area and sign an agreement with us - you can do it by a few clicks.

Transfer of personal data for further processing

We may transfer your data for further processing to other entities. It results from the specific nature of the operation of some services on the Internet, and the transfer of data is intended only for service and nothing else. For example, to register a domain on your behalf we have to transfer your data to the registrant. Otherwise, we won't be able to do this job for you. The list of entities with whom we cooperate can be found on our website www.seolite.pl.